

## MINUTES

# Woodbury County Information and Communication Commission

Board of Supervisors Room Sioux City, Iowa

A meeting of the WCICC Commission was held on April 9, 2025, at 8:05 a.m., the following Commission members were present: Dean Stevens, Matthew O'Kane, Dan Bittinger and Julie Schoenherr. Absent: Matthew Ung.

### **I. Meeting Called to Order**

Dean Stevens called the meeting to order at 8:05 a.m. The minutes from March 12, 2025, were approved. **4/0 Carried.**

### **II. Communications Center**

Department Update (Agenda item II A.)

Wendi Hess shared updates on the Budget, Staffing, Staff Commendation for Professionalism during the house fire in Lawton & support that was given to responders, Received eighty-five calls related to the March Blizzard, Facilitated a call with local EMA, Iowa DOT, MidAmerican Energy, WCSO & Iowa State Patrol to assist drivers who were stranded on I29 during the storm and a discussion with Unity Point to discuss the possibility of restarting their ambulance service which would primarily be on a inter-facility transfers & provided tiered response when possible.

Open Items (Agenda item II B.)

No open items.

### **III. Information Systems**

Department Update (Agenda item III. A.)

John Malloy shared updates on the following projects: Implemented Click2Gov Cloud Utility Billing Credit Card Payments, Upgraded Network Switches at TSI, FOIA Requests, 3CX Software Version Upgraded, Received Risk Assessment & Pen Test Results from ProCircular, Implemented ESRI Service Center for Requests, Fiber, Switch Replacement, Pursuing Long Term Intern, UPS Removal, Microsoft O365

Renewal, Phishing Campaign, Finalized New Enterprise & Edge Firewall Order and Phishing Metrics.

Open Items (Agenda item III B.)

No open items.

The regular meeting adjourned at 8:50 a.m., with the next meeting scheduled for May 14, 2025, at 8:05 a.m., in the Board of Supervisors Room in the Woodbury County Courthouse, Seventh and Douglas Streets, Sioux City, Iowa.