

Woodbury County Information and Communication Commission

Dennis Butler Meeting Room Sioux City, Iowa

A meeting of the WCICC Commission was held on May 13, 2026, at 8:05 a.m., the following Commission members were present: Dean Stevens, Daniel Bittinger, Julie Schoenherr and Ike Rayford. Absent: Matthew Ung.

I. Meeting Called to Order

Dean Stevens called the meeting to order at 8:10 a.m. The minutes from April 8, 2025, were approved. **4/0 Carried.**

II. Communications Center

Department Update (Agenda item II. A.)

Wendi Hess shared updates on the budget, staffing, site review with Zetron and Racom to review current 911 system, hosted NENA Certified Training Operator course, backup 911 center relocation discussions, department tours and celebrated National Public Safety Telecommunicator Week.

Open Items (Agenda item II. B.)

No Open Items.

III. Information Systems

Department Update (Agenda item III. A.)

John Malloy shared updates on the following projects: NinjaOne Kickoff Meeting, Arranging OnBoarding with RTI as IT MSP for OVG Managed Facilities, PC & Laptop replacement for City & County, Bridgeport Pump Station Fiber Infrastructure, Renewed Multiyear Agreement with NCP, Evaluating Firewall Log Monitoring, Configured Customer Service to H5, Motorola FLEX Migration Discussion, Administrative Password Changes and Developing Custom App for City Engineering to Track & Document Fiber Leases.

Open Items (Agenda item III B.)

No open items.

The regular meeting adjourned at 9:12 a.m., with the next meeting scheduled for June 10, 2026, at 8:05 a.m., in the Dennis Butler Meeting Room in the Woodbury County Courthouse, Seventh and Douglas Streets, Sioux City, Iowa.