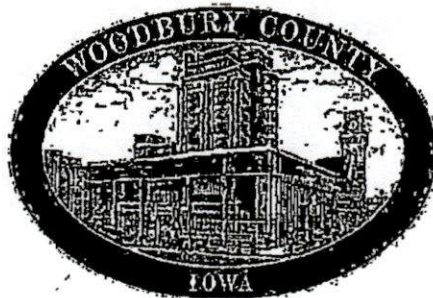


9
8/18/26



1211 Tri View Ave B. - Sioux City

RENTAL ITEMS:	RENTAL CHARGES:
4' x 6' Heather Mat	\$4.45 EA
Wet Mops	\$2.25 EA
C.P.P. Floor Care	7% of Total Floor Care Billed
Bath Towel #1 (white)	\$0.37 EA
Bath Towel #2 (blue)	\$0.35 EA
C.P.P. Linens/Towels	25% of Total Linens/Towels Billed
Service Charge	\$10.00
Invoice Minimum (Includes Service Charge)	\$35.00
All mop, dust handles, Bags & Stands	NO CHARGE

*C.P.P. (Customer Protection Program): Eliminates loss charges associated with accidental loss or damage of Garments, Linen, or Floor Care items

The term of this agreement is 2 Years or 24 Months.




Authorized Signature Print Name Title Date Salesperson Authorized Signature



SERVICE AGREEMENT

APPEARA, hereafter called "Supplier", and the undersigned called "Customer", agree as follows:

"Goods" includes but not limited to: Uniforms, Mats, Mops, Towels, Linens, Aprons, Cabinets and Mop Tools.

Service Agreement in its entirety shall be governed and construed in accordance with the laws of the State of Nebraska.

1. **Rental of Goods** - Supplier agrees to furnish to Customer during initial and any renewal term of this agreement, types of goods described on reverse side. Customer agrees that APPEARA will be sole supplier of all textile rental services at the Woodbury County Morgue. The terms and conditions set forth herein shall also apply to any additional items or quantities of linens furnished to Customer at any time during the initial or any renewal of this agreement. Customer agrees that APPEARA will be sole provider of all textile rental services at the Woodbury County Morgue.
2. **Credit and Service Charges** - Customer agrees to pay for all goods furnished hereunder upon delivery, or when Customer's credit is satisfactory to Supplier, within ten (10) days of receipt of a statement of account. A finance charge indicated on the front side or maximum permitted by law, on past due balances will be imposed on accounts thirty (30) days or more delinquent until paid in full. If payment is not received as set forth above, Supplier has the option to continue this agreement on a C.O.D. basis.
3. **Ownership of Goods** - All goods furnished to Customer are the sole property of Supplier and are furnished for the exclusive use of Customer on a rental basis. Customer agrees that all goods shall be laundered and cleaned only by Supplier.
4. **Lost and Abused Goods** - Customer agrees to be responsible for all goods furnished hereunder, whether to Customer, its employees or others at the direction of Customer. If any goods are lost, damaged, destroyed or abused while under Customer's control, as aforesaid, from any cause other than normal wear (and Supplier shall be the exclusive judge thereof) then Customer shall, on demand, pay Supplier a sum equal to current price list in effect.
5. **Special Goods** - If upon termination of this agreement, for any reason whatsoever, Supplier is furnishing special goods (which goods are so indicated on the front side of this agreement or in the Customer's individual inventory records) acquired for the exclusive use of Customer, then Customer shall thereupon purchase from Supplier the entire inventory to include in service and in storage of such special goods at the then depreciated value determined as follows:
 - a. During the initial term and/or renewal term hereof, the total un depreciated cost of all special goods (whether purchased during the initial or renewal term) less depreciation in the amount of two percent (2%) per month, not to exceed fifty percent (50%), for the actual period of use during the said renewal term. Any such special items that are new and are being stored for Customer's future use, shall be paid for at the actual new cost thereof.
6. **General Purpose Merchandise** - To the extent permitted by law, customer agrees to indemnify and hold harmless the Company of and from any injury or damage to person or property resulting from use of items furnished, including claims allegedly arising from defects. Customer acknowledges that garments and other merchandise furnished under this agreement are not designed for and are not recommended by Supplier for use in areas of flammability risk or where contact with hazardous chemicals or other materials may occur. Supplier shall not be responsible for any personal injury or property damage arising in any way from such hazards.
7. **Term of Agreement** - The initial term of this agreement shall be for twenty-four (24) months, and successive like terms until terminated by written notice of either party delivered by mail post marked at least sixty (60) days prior to the end of a term. In the event of increased labor, overhead or material cost, Supplier may adjust the rental prices and minimum charges for which it provides service to Customer. Customer agrees; at anniversary, unit charges shall increase by four percent (4%) or the then current annual increase in the CPI, whichever is greater. In no case, shall the increase exceed six percent (6%) per year. The replacement of garments shall be on an as required basis; installation of new merchandise either in whole or part acts as a renewal of this agreement at the then current prices for another period of time the same as this agreement. No allowances or reductions in charges can be made for employees who are absent from work due to sickness, vacation, holidays, or other reasons. No charge will be made in the case of extended periods of illness exceeding eight (8) weeks provided the garments are not worn and turned in for holding. Additional employees shall be rented from Supplier if added during this agreement period. No decrease in employees shall decrease the weekly service charge unless employee terminates his employment, and the Customer returns in full the number of garments issued. It is understood that the aggregate rental rate during the term of this agreement shall never be reduced more than fifty percent (50%) of the average of the last twenty-six (26) weeks.
8. **Other Linen Service** - Customer warrants that it is not under contract with any other party for the furnishing of the linen services covered by this agreement.
9. **Agreement is Entire** - This agreement is entire and includes all understandings of the parties. No waivers or statements by any representative of Supplier shall be valid unless set forth herein.
10. **Waiver of Breach** - Supplier's waiver of any breach of the terms and conditions of this agreement shall not be deemed to be a waiver of any future breach of any of the terms and conditions hereof.
11. **Separability** - If any provision hereof is determined to be invalid by a court of competent jurisdiction, the remaining terms and conditions hereof shall remain in full force and effect.
12. **Binding on Others** - This agreement shall be binding upon and inure to the benefit of the successors, assigns, transferees, heirs, and executors of the parties hereto. On a sale by the Customer of the business or its principal assets to a successor, the Customer shall cause the successor to assume in writing the subsequent performance of this Agreement.

Init





Customer Profile

Please complete in full.

☒ New

☐ Update

Account Number: _____

Business Information

Business Name: Woodbury County Physical Address: 1211 B Tri-View Av
Service Contact: Liz Ford City/State/Zip: Sioux City, IA 51103
Primary E-Mail: liz.ford@woodburycountyia.gov Phone Number: 712-635-6015
Years In Business: 176 Fed Tax ID #: 42-6005221
☐ City ☐ State ☐ County
☒ Exempt (Please provide certificate)

Billing Information

Accounts Payable Contact: Shona Campbell Billing E-Mail: liz.ford@woodburycountyia.gov
Accounts Payable Phone: _____ Billing Address: 1211 B Tri-View Ave
Sioux City, IA 51103

Automatic Payment Information

(Optional)

☐ Weekly on Monday
EFT

☐ Monthly on the 5th

Credit Card

Account Number: _____
Routing Number: _____
Name On Account: _____

Card Number: _____
Expiration Date: _____ Security Code: _____
Billing Zip Code: _____
Name On Card: _____

I/we acknowledge and agree that payment is due within thirty (30) days, that late payments may result in the account being converted to C.O.D., and that any past-due balance will accrue interest at an annual rate of eighteen percent (18%). I/we further agree to be responsible for all costs of collection in the event of default, including attorney fees, court costs, banking fees, and collection agency fees. I hereby authorize Dudley Laundry Company dba APPEARA to charge the designated account on the indicated frequency until this authorization is revoked in writing, and agree to provide written notice of any account changes or cancellation at least fifteen (15) days prior to the next billing date. If a scheduled payment date falls on a weekend or holiday, the payment may be processed on the next business day. I affirm that I am an authorized user of the listed account and will not dispute charges that comply with these terms.

Printed Name: Ryan Ericson
Title: Finance Director

Signature: Ryan Ericson
Date: 8-27-26

Personal Guarantee Information

Owner/Officer Name: _____
Home Address: _____
Home Phone Number: _____

City/State/Zip: _____
Cell Phone Number: _____

In consideration of any extension of credit by Dudley Laundry Company dba APPEARA either now or in the future to the above named applicant, on the above terms or any other terms agreed to between said applicant and Dudley Laundry Company dba APPEARA, the undersigned, unconditionally, personally, jointly and severally guarantee the payment of any and all sums due or which may become due as a result of any such extension of credit. If Dudley Laundry Company dba APPEARA has to initiate legal proceedings to enforce this guarantee then you agree to pay reasonable attorney fees for enforcing this guarantee.

Printed Name: _____

Signature: _____

Date: _____